



March 25, 2020

Dear Resident Family Members,

As you probably have heard by now, our Denver Mayor announced a formal shelter-in-place order for the city on Monday, March 23. This order means that everyone must stay home except for outings that are absolutely necessary.

Abiding by this mandate will help avoid the spread of coronavirus and make our campus less susceptible.

We are also obligated to keep our staff members safe and help them shelter in place as well, not to mention our Colorado Governor's order to reduce staff on campus by 50%. As such, we have decided to make the following changes for everyone's best interests.

## **DINING**

We will continue to deliver meals daily in Assisted Living, but now we will deliver three times a week for Independent Living and provide TWO DAYS of food at each delivery. Your family member will now receive one meal to eat on the delivery day and one to put in the refrigerator for the next day.

### **The schedule starting this Friday, March 27 will be as follows:**

**FRIDAY:** Resident receives a meal for FRIDAY and SUNDAY

**MONDAY:** Resident receives a meal for MONDAY and TUESDAY

**WEDNESDAY:** Resident receives a meal for WEDNESDAY and THURSDAY

We will deliver between 2:00 pm and 5:00 pm. If your family member doesn't receive food by 4:00 pm, have them call our Dining Room Manager, Mohamed, at 720.382.7832. This new procedure will allow us to keep food safe and as fresh as possible. It will also give you confidence that your loved one will have a daily meal delivered right to their doorstep. The dining room is still officially closed.

## **OTHER UPDATES**

Our Life Enrichment department will be reaching out to your family member with some activities they can do right from home. These will keep their brain active while self-isolating.

Our Resident Council and "Residents Helping Residents" committee sent an update earlier this week about our Free Food Store, Free Loan Fund and Food Bank. Your loved one can take advantage of these on-site resources.

The gym in our Health and Wellness Center will remain open, but has limited hours, space allowances and self-cleaning requests for all equipment users.

All of us are learning these new protocols: washing hands often, staying at home, keeping a positive attitude and following the Mayor's order. As always, reach out to our Care Coordinators for any other questions or concerns. They are here to help and support.

Thank you and know that we are in this together.

Sincerely,

Sincerely,

A handwritten signature in black ink that reads "Michael Klein". The signature is written in a cursive, flowing style.

Michael Klein  
President/CEO

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Kavod Senior Life was featured on CBS Channel 4 News. See how we are doing with the stay at home order. [Click here.](#)

**You can keep up with all correspondence with residents and family members on our website—[KavodSeniorLife.org](http://KavodSeniorLife.org).**

And you can call the **Kavod's Coronavirus Hotline at 303.591.4890 or front desk at 303.399.1164** with any questions or concerns. If they don't have the answer, they will put you in touch with someone who does.