



November 16, 2020

Dear Family Member,

We have an update to the email we sent you Friday. Unfortunately, as of today, 11/16/20, Kavod has three (3) residents and one (1) staff member diagnosed with COVID-19. Two residents and the staff member are isolating off campus; one resident is isolating at home.

Due to these new cases, our campus protocols will stay the same as they have been. We will be unable to reopen the beauty salon or take on work orders as we had hoped. We are sorry for the sudden change.

Kavod is reporting this information to the CDPHE. Due to their definition of an outbreak (2 or more positive cases on campus), we suspect we will be designated as having an outbreak and COVID-19 testing will resume in Independent Living. (Assisted Living residents are on a different testing schedule). We will keep you updated as this information is communicated to us.

If you have additional questions, call our hotline at 303.591.4890 or reach out to your loved one's Care Coordinator. **As a reminder, if your family member is exhibiting ANY symptoms of illness, please contact his/her health provider and Care Coordinator ASAP.**

Thank you and we will continue to send you news as we are able.

Sincerely,
Michael Klein,
President and CEO